



R E T U R N S

We want to make sure you love your purchase! If its not quite right- fill out the form below and return your item to us....

Order Number _____

Item Name _____

Your Name _____

Email _____

Contact Number _____

Reason for Return

- Didn't fit / Wrong sizing
- Didn't suit me
- Don't like it
- Faulty
- Item doesnt look like picture

Additional Notes _____

Please Return Your Parcel by Registered Post with Tracking To:

Palm Collective
1/49 Leyte Ave,
Palm Beach QLD 4221
Australia

Please return to us using a registered post with tracking number. Please keep your receipt with the tracking number for your reference until will confirm we have received your return. Once received- we will issue you a credit note / coupon code for the amount you purchased the item - and email you the code, so you can purchase something else. Credit notes are valid for 6 months. Only if your item is faulty- you may receive a refund. All other returns will receive a credit note. If you have any concerns, please email us at info@palmcollective.com.au